

# **USEFUL INFORMATION**

#### Services

Swimming pool, garden, children's playground, ping pong, big car park. Bike rental 500 m from the apartments. **Pets not allowed.** 

### **Apartments:**

All apartments are equipped with safe, satellite TV, WiFi connection, central heating, balcony or terrace furnished with table and chairs. Different types of apartments are available, **depending on the number of guests specified in the booking.** Some of them enjoy a wonderful view on the Garda gulf.

**STUDIO:** sitting room with single sofa bed, kitchenette, sleeping area with two beds, bathroom with shower and WC (approx. 30 sqm).

**Studio Classic** (for 1-2 or 3 people): with balcony or terrace. **Studio Comfort** (for 1-2 or 3 people): with balcony or terrace and side lake view.

**BILO:** 1-bedroom apartments consisting of sitting room with a double sofa bed, kitchenette, 1 double bedroom, bathroom with shower and WC (approx. 35 sqm).

**Bilo Classic** (for 1-2-3 or 4 people): with balcony or terrace. **Bilo Comfort** (for 1-2-3 or 4 people): with balcony or terrace and lake view.

**TRILO:** 2-bedroom apartments consisting of sitting room with double sofa bed and kitchenette, 1 double bedroom, 1 twin bedded room, bathroom with shower and WC (approx. 48 sqm).

**Trilo Classic** (for 1-2-3-4-5 or 6 people): with balcony or terrace

**Trilo Comfort** (for 1-2-3-4-5 or 6 people): with balcony or terrace and lake view.

### Check-In and Check-Out

Key holder: La Filanda Villaggio Albergo I - 37010 COSTERMANO (VR) – Via Tavernole, 16

**Arrival time:** from 4 to 7 pm. **Departure time:** until 10 am.

Any arrival times different from the ones above, must be communicated to the reception, **calling +39 045 7200977 one day before arrival** in order to organize the check in and the key delivery.

# The amount includes:

- · Cost of utilities
- WiFi
- VAT
- 1 parking space per apartment
- Final cleaning (the kitchen corner must be cleaned by the guest).
- First set of bed linen and bath towels (delivered upon check in).

# The amount does NOT include:

- Bed linen and towel change as follows
  - Single bed linen set + towel set: € 14,00 per person
  - Single bed linen set: (2 bed linens + 1 pillowcase): € 9,50 per set
  - Towel set (1 bath towel + 1 hand towel): € 9,50 per set
- Baby cot up to 3 years (€ 2,00/day)
- **High chair** (€ 2,00/day)
- Extra cleaning during the stay: on request with an extra charge of € 50.00 to be paid on site.
- Refundable deposit: € 100,00
- City tax, tips, extra charges and anything not specified in "the amount includes".

